CDLC MEMBERS INCLUDE ALL TYPES OF LIBRARIES: ACADEMIC, PUBLIC, SCHOOL (K-12), MEDICAL, NON-PROFIT, AND CORPORATE. BASED IN ALBANY, NY, OUR SERVICE AREA ENCOMPASSES ALBANY, FULTON, HAMILTON, MONTGOMERY, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN, AND WASHINGTON COUNTIES.

BRINGING TOGETHER REGIONAL COLLECTIONS AND LOCAL CONNECTIONS, CDLC MEMBERS ACHIEVE TOGETHER WHAT COULD NOT BE ACHIEVED SEPARATELY.
Please stop having so many good programs! I am finding so many that I want to attend but, apparently, I have to actually spend time at my own library.

**BOARD OF TRUSTEES**

Susan Iwanowicz, President  
Albany College of Pharmacy & Health Sciences  

Elissa Kane, Vice President  
Kane & Lekakis  

Tim Burke, Treasurer  
Upper Hudson Library System  

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WSWHE BOCES SLS  

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Emily Spinner  
Ellis Medical Center  

Drew Urbanek  
The College of Saint Rose  

Andrew White  
Rensselaer Polytechnic Institute  

**A YEAR IN REVIEW**

It has been another great year for CDLC as we continue to redefine ourselves and grow. We started by adopting a new mission statement and are in the process of making sure all of our programs, services, and committees are in alignment. We also welcomed a new member, the New York State Department of Transportation, and developed 3 new interest groups.

We got out of the office and made 25 site visits to our members, including 10 to our hospital (HLSP) sites. We partnered with Guilderland Public Library to host our first Member Showcase in the fall, our winter NY Heritage Roundtable meeting, and our Resource Sharing Symposium in the spring. Working with librarians at Skidmore College and the Southern Adirondack Library System, we promoted InfoMingles at Schenectady County Public Library and The College of Saint Rose. Union College hosted our Post Digital Library discussion and we held our first Symposium on Preparing Students for College Research at Questar III BOCES SLS.

We continued to support our members by subsidizing $13,933 for the Ask Us 24/7 chat reference service and awarding over $39,000 in Regional Collection Grants to 19 member libraries. We facilitated the distribution of $169,369 in NYS Coordinated Collection Aid and $16,526 to help cover ILL costs through the Medical Information Services Program. We also provided our hospital library members with a subscription to the Access Medicine database and negotiated a consortial price for EBSCO’s DynaMed database.

To make sure our voices were heard, we testified at the Assembly Hearing on the Committee on Libraries and Education Technology and attended NYLA’s annual Advocacy Day at the Capitol. We also made sure our area legislators were aware of grants received by their constituent libraries by writing letters. Additionally, CDLC staff sat on all of our School Library Systems’ Advisory Councils as well as the Joint Automation Committee of SALS/ MVLS. Statewide, we served on 8 ESLN and 1 NYLA committee.

**WE PARTNER WITH MEMBERS TO STRENGTHEN LIBRARY SERVICE THROUGH EDUCATION, SHARED COLLECTIONS, AND LOCAL CONNECTIONS.**

**OUR MEMBERSHIP**

Albany College of Pharmacy & Health Sciences | Albany County Historical Association at Ten Broeck Mansion | Albany Institute of History and Art | Albany Law School | Albany Medical College | Albany Memorial Hospital | AMRI | Capital Region BOCES | College of Saint Rose | Dudley Observatory | Ellis Medicine | Empire State College | Excelsior College | Fulton-Montgomery Community College | Glens Falls Hospital | Hamilton-Fulton-Montgomery BOCES | Hudson Valley Community College | Irish American Heritage Museum | Maria College | MLMIC Insurance Company | Mid-America Baptist Theological Seminary | Mildred Elley | miSci | Mohawk Valley Library System | Nathan Littauer Hospital | NYS Dept. of Economic Development | NYS Dept. of Environmental Conservation | NYS Dept. of Health | NYS Dept. of Transportation | NYS Military Museum and Veterans Research Center | NYS Nurses Association | NYS Supreme Court Library | Questar III SLS | Rensselaer County Historical Society | Rensselaer Polytechnic Institute | Rudolf Steiner Library | Samaritan Hospital School of Nursing | Saratoga Hospital Library | Schenectady County Community College | Schenectady County Historical Society | Siena College | Skidmore College | Southern Adirondack Library System | St. Mary’s Healthcare (Amsterdam) | St. Peter’s Hospital | Sunnyview Hospital | SUNY Adirondack | SUNY Cobleskill | The Sage Colleges | Union College | University at Albany | Upper Hudson Library System | Washington-Saratoga-Warren-Hamilton-Essex BOCES
**COLLECTIONS**

We continue to facilitate access to our members' collections, both physical and digital, through our programs and services.

The number of eForm requests increased from 1527 to 1635 representing an increase of over 61% over the past 3 years. With the addition of an Update Status button, the fill rate has improved to 71%. An add-on was also developed to support the CDLC eForm for ILLiad users.

The Direct Access Program (DAP) allows cardholders to borrow material directly from 54 participating institutions. Members issued 277 cards and users borrowed at least 616 items.

We also provided cataloging services to 15 members resulting in the addition of 1503 items to OCLC including 95 original records.

**NY HERITAGE**

| 3,370 | ADDITIONAL ITEMS |
| 45,141 | TOTAL ITEMS |
| 41 | MEMBER COLLECTIONS |

**NYS HISTORIC NEWSPAPERS**

| 571,826 | PAGES |
| 475,661 | PAGE VIEWS |
| 67 | REGIONAL TITLES |

**MONEY TO SUPPORT PROGRAMS**

| $19,859 | NY HERITAGE |
| $15,555 | NEWSPAPERS |
| $16,526 | HEALTH-RELATED ILL (MISP) |

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**CONNECTIONS**

This year was all about connections as we developed 3 new interest group which focus on Cataloging and Technical Services, Preservation, and Scholarly Communication. We also continued to support the Capital Area Library Assistants and the Reference, Instruction, and Outreach Interest Group.

In addition to our regional InfoMingles, we partnered with WMHT to promote PBS's national Great American Read program.

With the purchase of Zoom Video Conferencing software, we were able to not only expand our reach and allow members to attend meetings virtually, but also record our sessions for future viewing.

And we continue to connect our members through services like Ask Us 24/7 chat reference, our Member Showcases, and committee work.

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**CONTINUING EDUCATION**

894 staff from member libraries attended 59 CDLC professional development workshops and networking events this year. That’s a 32% increase in attendance and a 41% increase in the number of events held.

We provided customized training and support to 13 NY Heritage Libraries, as well as cataloging and resource sharing consultations to 7 member libraries. We also created LibGuide tutorials to educate our members on NY Heritage, Delivery, and the ILL eForm while launching a YouTube channel to host the videos.

Additionally, we provided access to lynda.com and 395 members receive a weekly e-newsletter called TechTalk which delivers tools, tips, and techniques to their inbox.

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**233** attended **21** interest group meetings

**246** jobs posted

**31,762** visits to the jobs webpage

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**WHERE DO WE GET THE MONEY**

CDLC has three sources of funding: State Aid, Membership Dues, and a combination of smaller sources which include earned interest, additional gifts and endowments, and cost recovery for events and services.

The majority of our funding comes from State Aid which is why it is imperative for us to continue our advocacy efforts for increased funding. The advocacy efforts of the previous year saw a reversal of proposed budget cuts to allow for stable funding in FY 2017/2018.

The Membership Dues category includes both institutional and personal membership money. This year CDLC provided services for our 54 institutional members including our newest member, the NYS Department of Transportation. We also welcomed 65 personal members, 3 of which gave at the benefactor level.

**WHAT WE DO WITH THE MONEY**

The majority of our funding, 62%, is spent on staff salary and benefits which gets passed back to our members through our work facilitating resource sharing, planning Continuing Education and Interest Group events, managing programs and services, and providing advocacy work on our members’ behalf.

Another 20% is spent directly on member services. This may include pass through money like Coordinated Collection Development Aid as well as money we award through our Regional Collection Grants. It also includes subsidizing membership in NY Heritage and Ask Us 24/7 as well as our regional CaDiLaC catalog and OCLC subscriptions.

The final 18% goes to cover general operations, administration, and overhead expenses.

**OUR STAFF**

Our staff has gone through some major changes in the past year. Long-time Bibliographic Assistant, Kathy Corbett, retired after 35 years and we also said goodbye to Resource Sharing Librarian, Emily Wager, after 3 short years of innovative service. We are excited to welcome Meghan Wakeman as our newest team member as she replaces Emily in the role of Resource Sharing Librarian. On a sadder note, longtime CDLC supporter Carol Wait, our former Serials Librarian for 25 years until her retirement in 2000, passed away at the age of 84.

Kathleen Gundrum, Executive Director
Susan D'Entremont, Digital Project Manager & CE Coordinator
Amy Hren, Administrative Coordinator
Kari Kakeh, Program & Communications Manager

Sue Rahn, Catalog Librarian
Joseph Sherry, Finance Manager
Joseph Thornton, Computer Systems Consultant
Christopher Tosh, HLSP Coordinator
Meghan Wakeman, Resource Sharing Librarian